

<https://assistenza.mygovernance.it/portal/it/kb/my-whistleblowing>

GENERAL BEVERAGE S.r.l.
Sede leg. Galleria del Corso 1 - 20122 Milano
Sede operativa zona industriale P.I.E.
Località Novoleto 54021 - PONTREMOLI (MS)
Tel. 0187/832305 - Fax 0187/461368
PARTITA IVA 01645890454

Dear Customer/Supplier,

GENERAL BEVERAGE SRL, in compliance with the provisions of the law and with a view to guaranteeing correctness and transparency in the conduct of its business, has set up a "Whistleblowing" IT system, available to anyone who wishes to report situations relevant for the purposes of the law or internal regulations.

For the operating methods, the video tutorials made available by the system manager can be consulted at the link below: <https://assistenza.mygovernance.it/portal/it/kb/my-whistleblowing>

CHARACTERISTICS OF THE REPORT

The report must refer solely to breaches of the law or of internal procedures and regulations, including the Code of Ethics, therefore, reports concerning complaints, personal requests or, more generally, circumstances not relevant to may not be taken into consideration.

The reports must be made in good faith, detailed and based on precise and concordant factual elements, also in order not to waste the effectiveness of the tool made available to you. Anyone who wilfully or grossly negligent makes reports which subsequently turn out to be unfounded may be subject to disciplinary sanctions.

MANAGEMENT OF THE REPORTS

In order to protect as much as possible the "whistleblower" and the "signalled person", security measures have been adopted: regardless of the choice made by the "whistleblower" to make an anonymous or non-anonymous report, confidentiality of the whistleblower identity of the content of the report are guaranteed through secure protocols and cryptographic tools that protect personal data and information provided. The identity of the whistleblower is never disclosed without his consent, with the exception of the cases provided for by current legislation. The competent body for the management of reports is

- Direzione Internal Control/Audit

In addition to the information provided, we invite you to read the "whistleblowing" procedure issued by the Company.

HOW TO SUBMIT A REPORT

Access the link <https://private.mygovernance.it/mywhistleblowing/general-beverage/16371>

For any further questions or clarifications, please do not hesitate to contact your company manager.

Yours sincerely,

GENERAL BEVERAGE SRL

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